

Housing and Safer Communities Select Committee
Progress Tracker and Future Business

Subject (Date of Meeting)	Recommendation/action	Responsible Officer/Area	Status/Notes
Readiness for the Mandatory Housing Inspection – 1 st August 2024	<u>Agenda Item No. 7(2)</u> That further updates continue to be provide at all Select Committee meeting throughout the 2024/25 municipal year.	Director of Housing and Communities	Ongoing – regular updates to be provided
Progress Tracker and Future Business – 9 th December, 2024	<u>Agenda Item No. 24(2)</u> That the information on the demographics of representatives on customer involvement groups be circulated to all Members of the Committee.	Director of Housing and Communities	Response provided to all Members of the Committee via e-mail on 12 th March 2025.
	<u>Agenda Item No. 24(3)</u> That the Director of Housing and Communities be requested to circulate the list of properties identified for disposal to all Members of the Committee.	Director of Housing and Communities	Response provided to all Members of the Committee via e-mail on 13 th March 2025.

Managing Housing Stock during its life cycle – 9 th December, 2024	<u>Agenda Item No. 26(3)</u> That appreciation be extended to officers for the improved turnaround time and meeting the national standard timeframe in relation to void properties.	Director of Housing and Communities	Complete
Regulatory Compliance – Neighbourhood and Community Standard – 9 th December, 2024	<u>Agenda Item No. 27(2)</u> That the information on assessment standard 3c.4 – Do you clearly set out set out your approach on how you tackle and deter hate incidents in neighbourhoods where you provide social housing be circulated to all Members of the Committee.	Director of Housing and Communities	Response provided to all Members of the Committee via e-mail on 12 th March 2025.
Tenant Satisfaction Measures Survey Results 2023/24 – 9 th December, 2024	<u>Agenda Item No. 28(2)</u> That the comparison data with other West Midlands Local Authorities and the wider Authorities that was presented during the meeting be circulated to all Members of the Committee.	Democratic Services	Comparison data circulated to all Members of the Committee on 10 th December, 2024
Call-in of Decision Sheet DOH/01/2025 (Customer Scrutiny of Housing Services) – 4 th March, 2025	<u>Agenda Item No. 38(1)</u> That Decision Sheet DOH/01/2025, Customer Scrutiny of Housing Services, be referred back to the Cabinet Member for Housing and Communities to consider the following: -	Cabinet Member for Housing and Communities	Cabinet Member reconsidered decision sheet and amended the new Customer Scrutiny and Involvement Group's Constitution to reflect Members comments, resubmitted Decision Sheet DOH/01/2025

	<ul style="list-style-type: none"> (a) That the issues and concerns outlined above be investigated and properly addressed. (b) That the Constitution be rewritten to comply with the consumer regulations, particularly the Transparency, Influence and Accountability Standard from the Regulator of Social Housing, together with the comments raised above and circulated to all Members of the Committee. (c) That the interests of tenants, leaseholders and residents be properly represented, with minutes of meetings publicly available on the Committee Management Information System, subject to the usual safeguards around sensitive/confidential information, and clarification from Legal Services. (d) That ongoing recruitment be undertaken to ensure an adequate number of Members were appointed to the Customer Scrutiny and Involvement Group. (e) That the majority of members appointed to the Customer Scrutiny and Involvement Group be tenants, with the board being tenant led. 		<p>(Customer Scrutiny of Housing Services) on 11th March, 2025 and circulated updated Consitution to all Members of the Committee also on 11th March, 2025.</p>
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	<p><u>Agenda Item No. 38(2)</u> That the Director of Housing and Communities liaise with Democratic Services on the possibility of whether a link to the Customer Scrutiny and Involvement Group could be placed on the CMIS site.</p>	<p>Director of Housing and Communities</p>	<p>Link to the Customer Involvement webpage to be included on the main CMIS page</p>
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