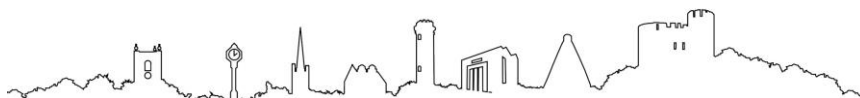


Meeting of the Social Care and Wellbeing Scrutiny Committee

**Monday 22nd September 2025 at 6.00pm
in Committee Room 2, The Council House,
Priory Road, Dudley, DY1 1HF**

Agenda – Public Session (Meeting open to the public and press)

1. Apologies for absence
2. To report the appointment of any substitute members serving for this meeting of the Committee
3. To receive any declarations of interest under the Members' Code of Conduct
4. Public Forum
5. Proposed Redesign of the Adult Social Care Services to deliver improved outcomes for the people who use services (Pages 4 – 23)
6. Update on the Household Support Fund (Pages 24 – 36)
7. Adult's Social Care Complaints, Comments and Compliments Annual Report – 1st April 2024 to 31st March 2025 (Pages 37 – 59)
8. To consider any questions from Members to the Chair where two clear days notice has been given to the Monitoring Officer (Council Procedure Rule 11.8)



Distribution:

Councillor A Tromans (Chair)

Councillor K Lewis (Vice-Chair)

Councillors C Bayton, D Bevan, T Creed, A Dale, M Hanif, J Hill, S Ridney, A Smith and K Westwood

Councillor A Goddard – Cabinet Member for Adult Social Care

Councillor W Little – Cabinet Member for Children and Young People

**Chief Executive**

Dated: 12th September 2025

Please note the following information when attending meetings:-

Recording and Reporting

- The public proceedings of any meetings to which the public have access may be recorded and made available on the Council's internet site. The Council has no objection to recording, filming, photography, use of social media, blogging or any similar electronic facilities during any meetings to which the public have access provided that the use of any equipment does not disrupt the meeting or the lawful transaction of business.

Health and Safety

- Ensure that you comply with any safety instructions that apply to the venue.

In Case of Emergency

- In the event of the alarms sounding, please leave the building by the nearest exit. Officers will assist in the event of an emergency. Please follow their instructions.

Public Seating

- Seating is subject to limits on capacity and will be allocated on a 'first come' basis.

No smoking

- There is no smoking on the premises in line with legal requirements. It is an offence to smoke in or on the premises. You cannot use e-cigarettes and/or similar vaping devices.

Submitting Apologies for Absence

- Elected Members can submit apologies by contacting Democratic Services. Members wishing to appoint a substitute should notify Democratic Services as soon as possible in advance of the meeting. Any substitute Members must be eligible to serve on the meeting in question (for example, they must have received any training required by the Council).

Private and Confidential Information

- Any agendas containing documents with 'exempt' information should be treated as private and confidential. It is your responsibility to ensure that information containing private and personal data is kept safe and secure at all times. If you choose to retain the documents you should ensure that the information is securely stored and destroyed within six months.

General

- Toilet facilities are available on site.
- Public Wi-Fi is available
- Information about the Council and our meetings can be viewed on the website www.dudley.gov.uk

If you need advice or assistance

If you (or anyone you know) requires assistance to access the venue, or if you have any other queries, please contact Democratic Services - Telephone 01384 815238 or E-mail Democratic.Services@dudley.gov.uk