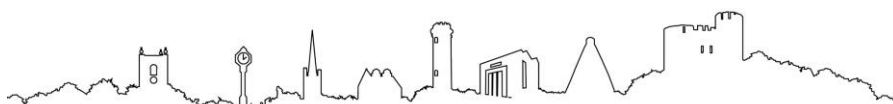


Meeting of the Housing and Public Realm Scrutiny Committee

**Wednesday 29th March, 2023 at 6pm
At Saltwells Education Development Centre,
Bowling Green Road, Dudley, DY2 9LY**

Agenda - Public Session (Meeting open to the public and press)

1. Apologies for absence
2. To report the appointment of any substitute members serving for this meeting of the Committee.
3. To receive any declarations of interest under the Members' Code of Conduct
4. [To confirm and sign the minutes of the meeting held on 26th January, 2023 as a correct record \(Pages 5 – 17\)](#)
5. Public Forum
6. [Action Tracker/Future Business \(Pages 18 – 22\)](#)
7. [Annual Scrutiny Report 2022/2023 \(Pages 23 – 35\)](#)
8. [Corporate Quarterly Performance Report – Quarter 3 \(1st October to 31st December, 2023\) \(Pages 36 – 65\)](#)
9. [Customer Experience and Consumer Regulation Update \(Pages 66 – 76\)](#)



10. To consider any questions from Members to the Chair where two clear days' notice has been given to the Monitoring Officer (Council Procedure Rule 11.8).

Distribution:

Councillor M Westwood (Chair)

Councillor W Sullivan (Vice-Chair)

Councillors A Aston, M Aston, K Casey, J Clinton, R Collins, J Cowell, I Kettle, K Lewis, P Sahota, K Shakespeare and T Westwood

Cc: Councillor D Corfield (Cabinet Member for Highways and Public Realm)

Councillor L Taylor-Childs (Cabinet Member for Housing and Communities)

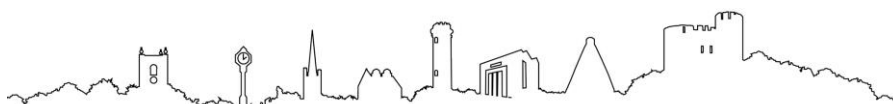


Chief Executive

Dated: 21st March, 2023

To continue to protect vulnerable people, you are asked to note the following information when attending meetings:-

- Do not attend if you feel unwell; if you have tested positive for Covid-19; if you are self-isolating or if you suspect that you are symptomatic.
- Windows/doors will be opened to provide adequate ventilation.
- Sanitise your hands when arriving and leaving the building and wash your hands regularly.
- Hand sanitiser and antibacterial wipes are available at various locations.
- People suffering from long term conditions or living with vulnerable people are encouraged to wear face masks in meeting rooms, communal areas and when moving around the building. Surgical masks are available at reception.
- All people are encouraged to be vaccinated to limit any potential ill-health effects.
- Be respectful of everyone's personal space and preferences when you attend meetings.



- If you cannot maintain distancing or in a crowded environment, please wear a mask

Public Gallery

- Seating in the public gallery is subject to limits on capacity and will be allocated on a 'first come' basis.

Toilets

- Toilet facilities are available on site and are subject to safety measures that are in place. All the toilets have hand washing facilities.

No smoking

- There is no smoking on the premises in line with national legislation. It is an offence to smoke in or on the premises. You cannot use e-cigarettes and/or similar vaping devices.

In Case of Emergency

- In the event of the alarms sounding, please leave the building by the nearest exit. There are Officers who will assist you in the event of this happening, please follow their instructions.

Submitting Apologies for Absence

- Elected Members can submit apologies by contacting Democratic Services (see our contact details below).

Private and Confidential Information

- Any agendas containing reports with 'exempt' information should be treated as private and confidential. It is your responsibility to ensure that information containing private and personal data is kept safe and secure at all times. Confidential papers should be handed to Democratic Services for secure disposal. If you choose to retain the documents you should ensure that the information is securely stored and destroyed within six months.

General

- Public Wi-Fi is available at Saltwells Education Development Centre.
- The use of mobile devices or electronic facilities is permitted for the purposes of recording/reporting during the public session of the meeting. The use of any such devices must not disrupt the meeting – Please turn off any ringtones or set your devices to silent.



- Information about the Council and our meetings can be viewed on the website www.dudley.gov.uk

If you need advice or assistance

- If you (or anyone you know) requires assistance to access the venue, or if you have any other queries, please contact Democratic Services - Telephone 01384 815238 or E-mail Democratic.Services@dudley.gov.uk

If you are reading these documents on an electronic device, you have saved the Council £7.00 (on average) per printed agenda and helped reduce the Council's carbon footprint